

## **PPG Minutes of meeting**

Date 27.05.2025

Time 13.00 – 14.00

Attendees – Mr Topp, Mrs Topp, Mr Doggett, Dr Khare, Jade Liddiard, Julie Wareham, Carol Cartwright.

Meeting began with introductions as Mr Doggett was new to the PPG meeting.

Minutes of last meeting were approved.

Open issues

**Facebook page** – patients when going onto the Facebook page they cannot see anything that is being posted it just appears blank – plan to speak to redmoor to rectify this.

**Patient Garden** – It was discussed in detail the benefits of a communal garden for patients. Mr and Mrs Topp believe this will be beneficial to the practice. We spoke about the concerns from other practices within the health centre and confidentiality concerns. It was discussed about trying to get a programme of maintenance from estates as there is a lot of ground work that needs to be done in preparation for the communal garden. Julie will speak with estates regarding this.

**CQC grading** – The surgery will be due another CQC inspection in the next coming months. The surgery is preparing for this in hope to receive a new grading.

**Request for sick notes** – This will now be done online via the Econsult service. This is to reduce phone calls and open up more appointments for patients.

**Coffee Morning** – We discussed the option of a potential coffee morning once every 3 months to try and bring patients in so they can get to know the staff behind the phone and bring the community together.

Meeting closed and next meeting to be arranged for end of June 2025